

1. What encourages you to use Heath Stores?

2. What barriers are there that may prevent you from using Heath Stores?

3. List 3 things that Heath Stores does well

4. List 3 things that Heath Stores could do to improve

5. On average, How many times a week do you use Heath Stores?

6. On a scale of 1-5 (5 being excellent, 1 being very poor) how would you rate the following departments in Heath Stores?

*Please circle the applicable rating*

**Fruit and veg:**

1      2      3      4      5

**Frozen:**

1      2      3      4      5

**Chilled**

1      2      3      4      5

**Bakery:**

1      2      3      4      5

**Deli:**

1      2      3      4      5

**Food to go-hot food, croissants rolls etc.:**

1      2      3      4      5

**Alcohol:**

1      2      3      4      5

**Deals/offers:**

1      2      3      4      5

7. Is there a product or service that you would like to see in Heath Stores?

8. How many people are currently living in your house hold?

9. How would you describe your household? *Please circle the applicable description*

family      couple      single person

10. Name:

Address:

Contact number:

Please write any further comments on the back. Please fill out your name and contact number and return this to Heath Stores by 31/06/18 in order to be entered into the raffle. Your contact details will only be used to contact you with regard to the raffle, and will not be used for any other purposes